



Customer Service



Welcome to Malmö Hyllie and FlyBy

We deliver high quality and cost efficient training for airlines and flight schools and we are happy to have you with us. At FlyBy we strive to give our customers a personal and professional experience. We work closely with our customers and partners to adopt and modify the use of the simulator to fit your needs.

In this document you will get a short introduction to our facilities and necessary information.

We wish you a successful training with us!

Once again, Welcome to FlyBy!

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How to reach us

FlyBy Simulator center is located at Quality Hotel View in Hyllie Malmö.
Address: Hyllie stationstorg 29, 215 32 Malmö

By car

Parking in P-Malmö parking "Hyllie Car Park"

Possible to park directly under the hotel. Follow the signs to Quality Hotel.

Paid through app.

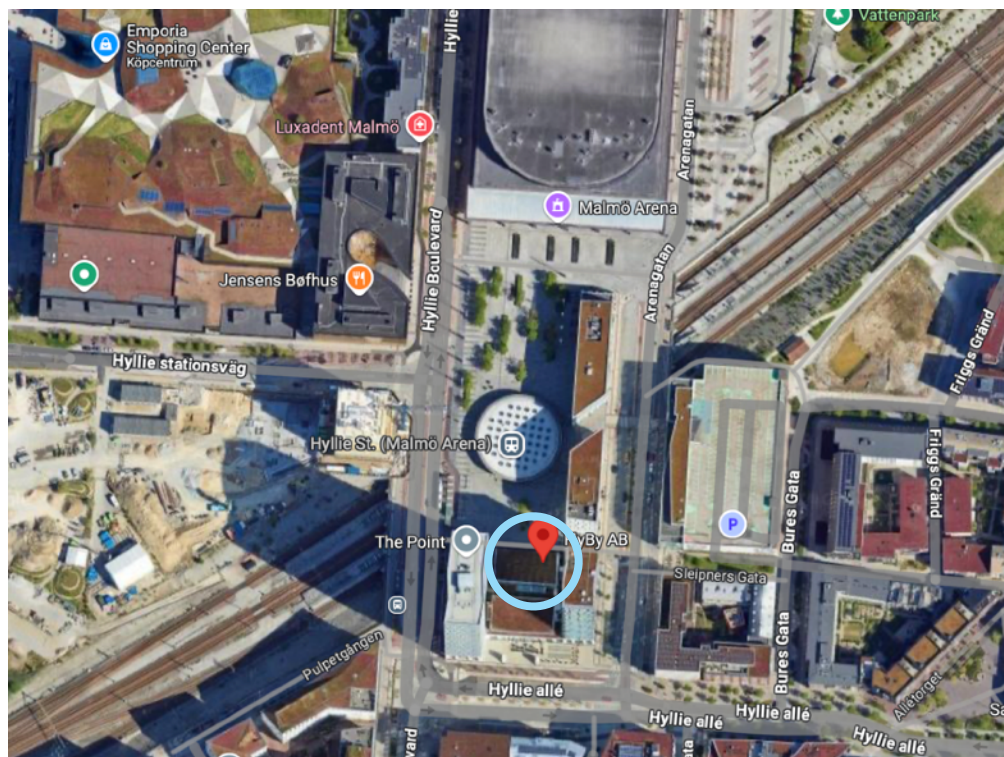
By train or/and bus

Train from CPH to Malmö Hyllie Station

www.oresundstag.se/en/travel-information/timetables/

Bus from Malmö Airport

www.flygbussarna.se



Badge

During your time in briefing room and in the simulator it's mandatory to where a FlyBy badge for both students and instructors. Badge will be provided during check in and is mandatory to be returned to reception upon leaving the the Simulator Center.

Accommodation

FlyBy Simulator Center has preferred rates at the Quality Hotel View.

Including

- Single room
- Internet access
- Breakfast

Reservations are made at strawberry.se
For FlyBy rate please email info@flyby.se



QUALITY HOTEL™
VIEW

Food and drinks

Food

The restaurant are located at the entrance floor by the lobby. Social Bistro serves nice selection of high quality food.

Snacks and drinks

You can buy snacks and drinks at the reception

Bar

The bar at the hotel is open every day until 01.00 AM.

There is coffee, tea and water for free in the conference lobby by the Briefing room. If closed during night sessions, coffee is available in the reception.

Eating and drinking is forbidden IN the simulator (cockpit area).

Nearby

Hyllie is a new part of Malmö with a lot of restaurants. Emporia, the largest shopping mall in the region is located just across the square in front of the hotel.

Contact information

FlyBy

Linda Ynner

Phone: +46 703 213322

Emil Kristiansson

Phone: +46 707 840360

NOTE: If no answer while calling, send a text message to the numbers above and we will call you asap.

Email: support@flyby.se

Quality Hotel View

Reception

q.view@strawberry.se

Phone: + 46 40 37 41 00



Emergency information

If you need to evacuate the facilities, please refer to the emergency plan at the hotel. Emergency plan is also located in the simulator room and in the briefing room.

If an emergency occurs during your session, contact emergency services (112) and alert the front desk. An emergency phone is located in the simulator and in the briefing room.